

How to Chat in EPIC

by Your 2026-2027 Chiefs :)

Click the "Chat" button

Epic Production

myremoteaccess.northwell.edu/cvpn/aHR0cHM6Ly9sYI9taXRfbXJhX2NzZl9tUkExMC5uc2xpamhzLm5ldA/Citrix/MyRemoteAccessWeb/clients/HTML5Clie...

Ask Gemini

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Zztest, Adultf-B Person...

EpicCare MA

AZ

Chart Re... Summary Notes Orders Admission Discharge Results Synopsis Problem

Adultf-B P. Zztest
Female, 40 y, 12/10/1985
MRN: 30374376
Unit/Bed: JTM 3 NORTH NRSG-3506-01
Code: Assume Full (No documents)

Attending Physician Inpatient, MD
First Contact Provider

Allergies: Not on File

ADMITTED: 5/22/2026 (1 D)
Patient Class: Inpatient
No active principal problem

Height: —
Last Wt: —
BMI: —
NO NEW RESULTS, LAST 36H
NO ACTIVE MEDS

Summary

Overview Flowsheet Vitals Weights Labs Rad Micro Meds History Event Log Fever

Vital Signs Timeline
View Table
None

Medications Report
No active medications

Inpatient Morphine Milligram Equivalents Per Day 5/22 - 5/24
No orders with morphine equivalence
Open Chart Review

I/O View Table
None

Respiratory Timeline
Lab Data (Last 48 hours)
None
O2/Vent Data (Last 48 hours)
None

Treatment Team
Provider Role Specialty Contact
Attending Physician Inpatient, MD Attending Medicine - General

Hospital Problems

Notes from Clinical Staff Comment

Selected Labs View Table
No results today No results today

Imaging Report
(Last 72 hours)
None

Lines, Drains, and Airways Timeline
None

Diet Orders

+ ADD ORDER

0 UNSIGNED ORDERS

Choose a Patient to Attach to the Chat, if the Chat Is About a Patient

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Secure Chat

Busy Until Default status Filters

New Conversation

New Conversation

Attach patient: Search for Patient

Zztest, Adultf-B Personali... Zzztdr Seven, Test Zzztdr Eight, Test Zzztdr Five, Test Zzztdr Eleven, Test

To:

Enter a message Send

Choose Who You Want to Chat With

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Zzztdr Eight, Test

Zzztdr Five, Test

Zzztdr Eleven, Test

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Send

You Can Search Consult Teams Here, too, (But There Is a Better Way)

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To: general surgery

- NSUH General Surgery Pink Admit (i)
General
No Members
- NSUH General Surgery Pink Consult (i)
General
No Members
- NSUH General Surgery Red Admit (i)
General
No Members
- NSUH General Surgery Red Consult (i)
General
No Members
- NSUH General Surgery Trauma/ACS Admit (i)

Enter a message Send

The Exclamation Point Changes the Urgency

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Zzztdr Eleven, Test

To:

Normal Message

The message will appear as usual

Important Message

Highlighted messages

Urgent Message

Highlighted messages

Breaks through silent mode (if the recipients allow it)

Reminder notifications repeat

Enter a message

Send

You Can Set Your Availability Here, Along with a Default Status. If you Set a Status, Please Set an End Date and Time

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Secure Chat

BusyUntil

Default status

Filters

New Conversation

Manual Availability

This was set automatically for you

Available

Busy

Do Not Disturb

Offline

Reset

Until

1h

2h

4h

8h

12h

Message

Default status

Once your availability status expires it won't appear to other users.

Automatic Availability

Select a default availability for when a manual or automatic availability status has not been set:

Available

Busy

Do Not Disturb

Reset

Automatically update my availability

Manual Forwarding

Don't Forward Messages

Forward All Messages

Forward High Priority Messages

Forwarding messages will add the selected recipients to conversations that receive messages during the selected time range.

Automatic Forwarding

In Surgery or Procedure

+ Add Location Override

In Basket Out of Contact

☒ Don't send me chat notifications when I'm automatically forwarding

This includes urgent and important chat notifications.

Admin Options

Chat Settings for Others

Accept

Cancel

Click Here to Forward Messages

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Secure Chat

BusyUntilDefault statusFilters

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This was set automatically for you.

AvailableBusyDo Not DisturbOfflineReset

Until

1h2h4h8h12h

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AcceptCancel

Mark Who to Forward to, for How Much Time, and Check the "Don't Send Me Chat Notifications" Checkbox

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Forward High Priority Messages

Forwarding messages will add the selected recipients to conversations that receive messages during the selected time range.

Anyone calling you through Epic will be prompted to call the first person or group listed here. They can still choose to call you instead.

Forward to

From

5/26/2026

7:01 AM

Until

1h

2h

4h

8h

12h

☐

Don't send me chat notifications

This includes urgent and important chat notifications.

Accept

Cancel

We Expect Residents to Use
Chat Forwarding so that Interns
and Seniors Can Go to their
Respective Reports